

QUALITY POLICY

Continuous improvement of the quality of products and services in the field of its business is a permanent commitment of all employees in **VOLF-EQUIPMENT FOR ELECTRICAL VEHICLES**, which is achieved by:

- Providing products and services that meet the requirements, needs and expectations of users and other interested parties;
- Constant improvement of all our processes and constant monitoring of our customer satisfaction;
- The obligation of the Director of VOLF-EQUIPMENT FOR ELECTRICAL VEHICLES to create and maintain a working atmosphere to stimulate employees and associates to fully and actively participate in the achievement of business goals OF VOLF-EQUIPMENT FOR ELECTRICAL VEHICLES;
- Continuous and planned education, training and motivating employees, in order to effectively and qualitatively execute existing and new jobs;
- Applying a process approach in managing all resources and activities and managing a system of interconnected processes;
- Making business and other decisions based on data and information analysis;
- Constant improvement of relations and development of partnerships with associates, which contributes to the optimal satisfaction of mutual interests;
- Identifying all aspects that have or may have an impact on the environment in order to prevent environmental pollution;
- Commitment to the implementation of standards of international organizations and compliance with appropriate laws, regulations and other requirements in the field of environmental protection in order to improve environmental management;
- Conserving resources and energy, reducing or eliminating the use of harmful materials, controlled waste management, as well as continuously training employees to act preventively in preventing pollution;
- By fully respecting all legal regulations and other requirements related to the field of safety and health at work, raising awareness of employees about this area, i.e. establishing a culture of work and creating preconditions for well-being at work and quality of life and health at work;
- The establishment of a system that ensures safe and healthy working conditions, including safe work systems, equipment and tools, and which ensures as far as possible the reduction of occupational injuries, occupational diseases and work-related diseases.

Vojka, July 2023

Director

Zoran Volf